



5300 Homestead Rd NE
Albuquerque, NM 87110

Dear Provider,

Thank you for your continued partnership with Ambetter from Western Sky Community Care. We value our partnership with primary care providers, which is a core component of Ambetter from Western Sky Community Care. As such, we want to keep you updated on new developments in the New Mexico Health Insurance Exchange ("NMHIX or beWellNM").

Bright Health Group ("True Health") and Friday Health Plans have elected to exit the Marketplace in New Mexico for Plan Year 2023 ("PY23"). Western Sky remains committed in offering PY23 Ambetter Silver and Gold plans, with enhanced state Turquoise subsidization for certain eligible New Mexicans. Our Ambetter plan offerings will provide coverage and care continuity solutions for current and prospective members.

It is our understanding that if current True Health or Friday Health Plan members shop for new Marketplace coverage to meet their healthcare coverage needs, they may choose an Ambetter plan from Western Sky Community Care. Also, if current True Health or Friday Health Plan members have opted for auto-renewal and do not actively shop for alternative Marketplace coverage, they may be automatically assigned to the lowest cost plan in their service area as determined by the NMHIX and the Office of the Superintendent of Insurance ("OSI").

Please know that any former True Health and Friday Health Plan members who choose or are assigned to an Ambetter plan from Western Sky may be subject to different referral requirements than those required by True Health and Friday Health Plans. We will communicate such requirements to new members and ask for your cooperation with our requirements before referring Ambetter members to specialist providers.

Again, our goal is to assure that current and prospective Ambetter members and our provider partners have a smooth experience with minimal confusion and a continuity of coverage and care by engaging NMHIX and OSI and communicating with our provider partners. Contact us at any time if you have any questions or assistance at 1-833-945-2029. Thank you for the valuable care that you provide to our members.

Sincerely,
Ambetter from Western Sky Community Care